

## Weekly DVR Health Maintenance Report

### SYSTEM REPORT

11/10/2013 12:00:00 AM ~ 11/16/2013 11:59:59 PM

The [REDACTED]

Account #: [REDACTED]  
[REDACTED]  
Tampa, Florida 33[REDACTED]

Confidential Client information redacted for this SAMPLE.

# SAMPLE

 [REDACTED]

Model Number	OE1-D480164T
Serial Number	D113200209
Warranty End Date	7/18/2014
Firmware Version	0080-0529-0702-807i



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Alerts [Back to Top](#)



**This device is fully operational**  
This device has no health alerts and is fully operational

### NOTE from HPI about this Report:

As a result of our review of this report by HPI's Operations Department Manager, a technician was automatically scheduled to make repairs on the system, without having to be asked, and corrected problems that the customer may not have spotted or even known had needed attention.

**Service performed under HPI's Extended Service Plan (ESP):**

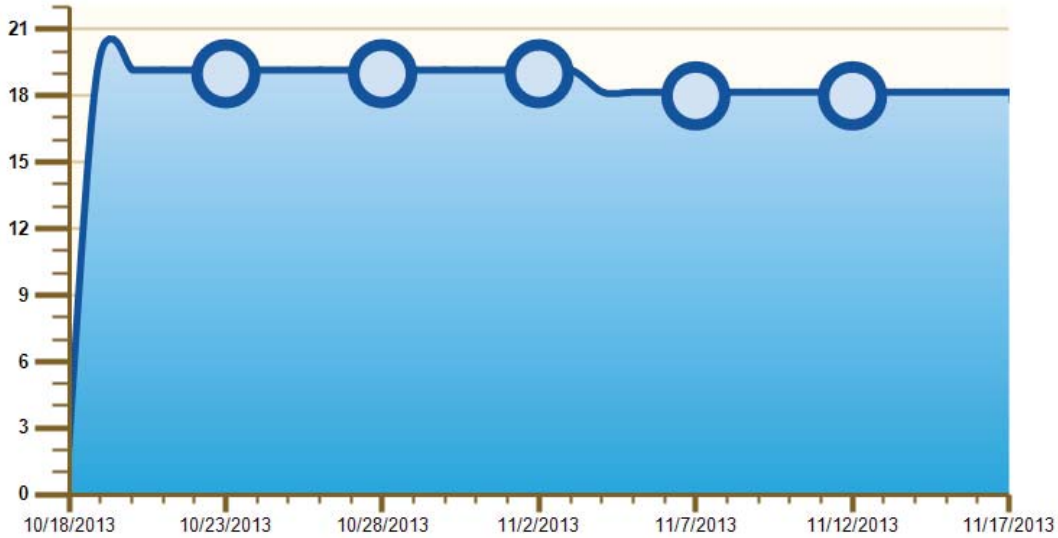
- 1.) Camera# 1 (move to right so night garage lights don't turn off IR's and we see nothing in the area of concern outside the Employee Exit/Entry door at night)
- 2.) Camera# 2 (focus looks like it has been lost (especially at night) since the July reference picture).
- 3.) Replaced Camera#9 as it reported a bad night image.
- 4.) Recommended that Client purchase more storage Hard Drive capacity or allow HPI to adjust the FPS (Frames Per second) or image quality recording down on some cameras as the DVR is not getting the recommended 30 days of archived video.

### Preventative, Pro-Active Maintenance

This section shows you how many days of recorded video are currently stored on your digital recorder. There may be options available to increase this number by either adjusting the settings or by adding additional storage drives. Contact us for more information.

Current Archived Video:	<b>18 Days</b>
30 Day Average	<b>17 Days</b>

# SAMPLE



### Cameras

[Back to Top](#)

Day Images a month+ apart

Night Images a month+ apart

#### Camera 1



#### Camera 2



#### Camera 3



# SAMPLE

## Camera 4



## Camera 5



## Camera 6



## Camera 7



## Camera 8



## Camera 9



HPI replaced this camera as a result of this report on the night image.