

BE CAREFUL WHEN
**MAKING A
SWITCH...**

IF YOU'RE
THINKING ABOUT
ELIMINATING
your old phone line and switching
to VoIP (Voice over Internet Protocol)
you are not alone. Services like Vonage®,
AT&T Uverse, and Time Warner are some
of the fastest growing telecommunica-
tions services. Today, many people have
found that VoIP telephone service is a
great way to save household expenses.



TALK TO YOUR SECURITY
PROFESSIONAL ABOUT THE BEST
ALARM SYSTEM COMMUNICATION
METHOD FOR YOUR HOME.

CALL YOUR **SECURITY**
PROFESSIONAL or monitoring
service and tell them about any planned
changes to your phone service, especially if
you think you may be switching to VoIP
service. They can advise you of the specific
risks and benefits related to your system and
home. They can ensure that your alarm
system will have the needed communication
link when there's an emergency so that help
can be dispatched quickly.



800-229-6693
340 Shore Drive East
Oldsmar, FL 34677
www.HPIsecurity.com

VOIP • CELLULAR • INTERNET



▶ BEFORE YOU SWITCH YOUR
**PHONE
SERVICE,**
CONSIDER ALL THE
OPTIONS
▶ FOR YOUR ALARM SYSTEM

LANDLINE

CELLULAR

INTERNET



KNOW WHAT

WORKS

BEST WITH YOUR
ALARM SYSTEM...

▶ The *Electronic Security Association* warns that, while these new communication technologies offer new features and benefits, they also have limitations and may not work with your security system.

Bundled phone/internet/cable packages are especially attractive, but require caution when it comes to security systems. Most package providers fail to warn customers that the service may need to be configured specifically to provide a reliable connection to your monitoring service.

▶ COMMUNICATION IS CRITICAL...

You need a communication link between your alarm system and monitoring service in order for them to know when there's an alarm that they need to respond to. Naturally, you want a communication link that's highly reliable, even during bad weather or power outages. You also want a link that resists physical attacks so an intruder can't simply slash the phone line and leave your system cut off from the alarm company.

▶ THERE ARE MANY METHODS TO CHOOSE FROM:

Alarm systems can work with a number of different communication links, including traditional phone lines, cellular radio, and Internet. No single one is the perfect choice for alarm systems. Each has advantages and disadvantages.

LANDLINE CONNECTION

Calling your alarm company via wires on the telephone pole.

PRO:

- Most common option
- Continues to work, even during power outage

CON:

- Subject to storm damage and can be cut
- Slower than newer technologies
- Changing over to VoIP that may not work for fax machines & alarm panels



CELLULAR CONNECTION

A "radio" built into the alarm that works like a cell phone.

PRO:

- Can carry more data and at greater speeds
- Generally tamper-proof
- Provides new features such as controlling your system via cell phone
- Battery backup by alarm system

CON:

- May not have good cell coverage in your area



INTERNET CONNECTION

Connecting your alarm system directly to the Internet.

PRO:

- An "always-on" connection, with no delay for dialing
- Fastest communication of alarm signals to the Central Station

CON:

- Your internet router may not have battery backup
- Subscribers frequently change broadband providers



KEEP YOUR FAMILY **SECURE**

BY CHOOSING THE RIGHT COMMUNICATION LINK