



# Communication is Critical





## Letter from the Owner

As a former Clearwater police officer and firefighter, I witnessed the real life damages and personal toll of crime and fire. I also saw the need for better quality electronic security and fire prevention system services.



As the owner of HPI, I have found great satisfaction in the public service that we provide, protecting families and businesses. I have dedicated our team of security professionals to the task of providing our customers with the highest level of security and life safety systems for more than 30 years.

Our goal has been, and is, to provide our clients the best products and services within their price range. We provide only those exceptional products that meet our high standards of reliability and ease of use. Additionally, we believe that the best way for repeat business and referrals is to daily provide the highest level of professional integrity, exceptional workmanship, and extraordinary service.

Protecting the lives and property of our customers is a responsibility we take very seriously. By keeping HPI a small, tightly supervised, locally owned and license holder managed company, we can effectively meet the needs of our clients better than most larger companies can ever hope to.

-Chuck Bellissimo  
President/Owner/License Holder  
(License# EF 000020)

**constantly connected** Today, we are connected in ways that would have been hard to imagine just a few years ago. From wherever you are — at home, at work, on the road — you can interact with others via a variety of communication links, and access data from a virtually unlimited number of sources.

Some security systems have eagerly adopted these new links and incorporated them into their equipment. By taking advantage of cellular, network, and other communication channels, they are able to provide homeowners with increased security, added convenience, and a constantly growing list of new features.

## your silent sentry—always on alert

While some homeowners ask about a freestanding security system, you create a vastly increased level of security by having your system monitored via a communication link. When there's an alarm, your system will alert our monitoring station to dispatch the appropriate emergency responders.



A home security system is your personal, 24-hour sentry. It's always on duty, always vigilant, and always ready to sound an alarm at the first sign of danger.

**communication options** When selecting your home security system, one of the most important considerations is availability of a communication link, and the flexibility to select a different link in the future if necessary.

You have three options for connecting your system to our monitoring center.



**DIAL-UP** phone lines were once the only way to connect to the monitoring center. However, dial-up is probably the least secure communication link because phone lines may be downed by weather or cut by intruders.



**NETWORK** (Internet) connections provide much higher communication speeds than dial-up, and also enable a range of new features. With a Network connection, it is possible to remotely access your system and receive alerts/alarms via email.



**CELLULAR** is emerging as the most reliable and capable connection. Your cellular connection can't be accidentally or intentionally cut, and cellular opens the door to an incredible assortment of mobile security features.

**total mobile control** If you include a cellular connection for your security system, you have a number of options for mobile control.

**MyAccess™** lets you send commands to your system via simple text message, allowing any text-capable phone or device to become a remote control for your system.

**The Virtual Keypad app\*** works on your smart phone or mobile device. Download the app, and you can access to the most commonly used system functions via an attractive graphic interface.

\* Available for devices using Apple® or Android™ operating systems.

**control your home** Using a cellular communication link with your security system also makes it possible to add a variety of home control features. The optional interface lets you select from the wide variety of inexpensive home control devices, and command them via your smart phone or mobile device.

- Remotely turn on lights, radios, televisions and other appliances, creating the impression that someone is home.
- Adjust your thermostat, so you can set the temperature while gone, then adjust it to a comfortable temperature on the way home...a real energy and money saver.
- Lock or unlock exterior doors, so you can let someone in even if you're not home, and never have to rush home to verify that you locked the door on your way out.
- Automatically lock doors when you arm your system.
- Automatically turn on lights when system has been activated.



With a cellular connection you can control your security system remotely, as well as control other devices such as locks, lights thermostats, and cameras

**remote video access** Use the Virtual Keypad app to remotely access interior and exterior wireless IP video cameras. Select up

to six cameras and remotely view the images live, record video clips, or have clips emailed to you.



**protecting your most valuable asset, your family**

Protecting your family is serious business, which is why we take our business equally as serious. When selecting your security system, carefully consider the communication options and features. While most systems provide basic home protection, the right communication capabilities greatly enhance the security performance of your system.

Adding a cellular communication link not only strengthens your security system but also keeps you connected to what matters most—your family.

Keypad lighting illuminates red during an alarm, and remains red, so you can instantly see that an alarm has occurred while you were out.



**contact us today for a free in-home evaluation and estimate!**



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