




# Video Surveillance System Health Monitoring Services



ConceptBytes®  
**800-229-6693**  
[www.SmartSurveillance.us](http://www.SmartSurveillance.us)  
[Sales@HPIsecurity.com](mailto:Sales@HPIsecurity.com)  
 An Authorized Dealer

*Ensuring 100% availability of your  
DVR/NVR Camera Security  
Surveillance Systems*

-  Top management has instantaneous information on system availability.
-  Admin has focussed information on service provider performance
-  Users get real-time health view, ease in raising issue tickets & clear follow up assistance



-  Two-step authentication
-  TLS/SSL
-  AES 256-bit encryption



## Smart Surveillance

Identifies inherent issues in CCTV implementation that impede its functional efficiency

PROVEN TECHNOLOGY OUT OF 6 YEARS OF R&D, MONITORING  
**100,000+ ONLINE DEVICES**

### Achievements

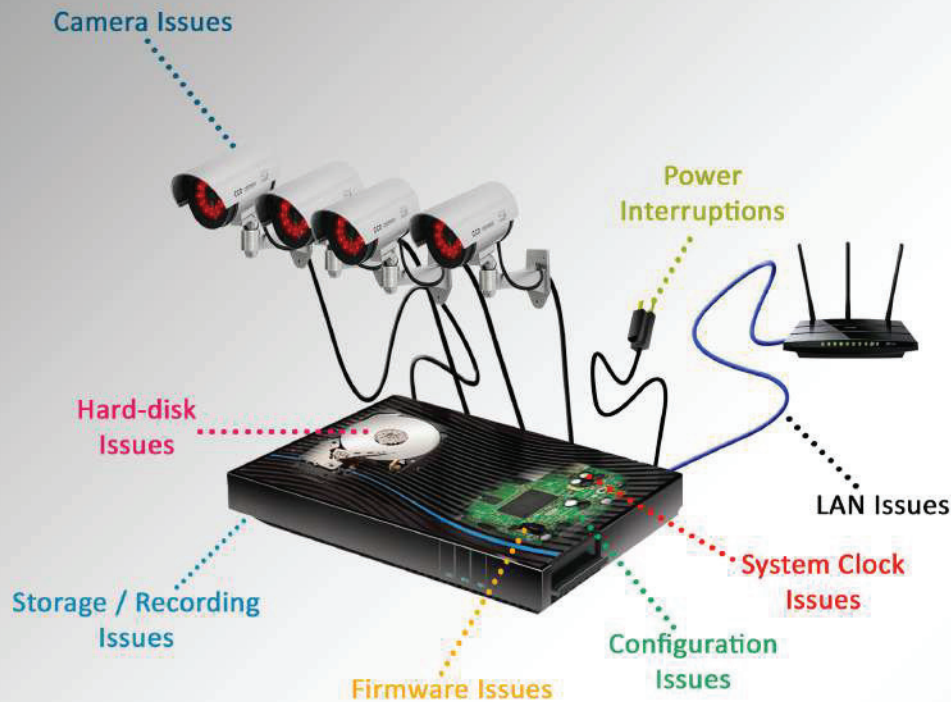


Microsoft  
for Startups



# Surveillance System Failure Points

Leading to regulatory issues or missing important video clips



## Key Benefits of Smart Surveillance



### For Monitoring Person

- ✓ Summary of Surveillance Asset & configuration
- ✓ Real Time view of critical health parameters & local recording
- ✓ Real-time notifications for health issues
- ✓ One click ticketing to Service Provider
- ✓ TAT reports for review & fine tuning



### For Service Provider

- ✓ Ticketing for Issue Resolution
- ✓ Offer Pro-active service to clients
- ✓ Easy to justify efforts for billing



### For Operations/Purchase

- ✓ Entire system asset at finger tips
- ✓ Clear indicators for system availability
- ✓ Easy to analyse Service Provider Performance.



### For Top Management

- ✓ Easy to track system availability
- ✓ Peace of mind



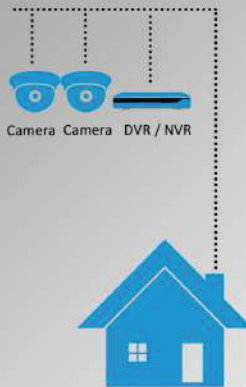
# Scalable Deployment



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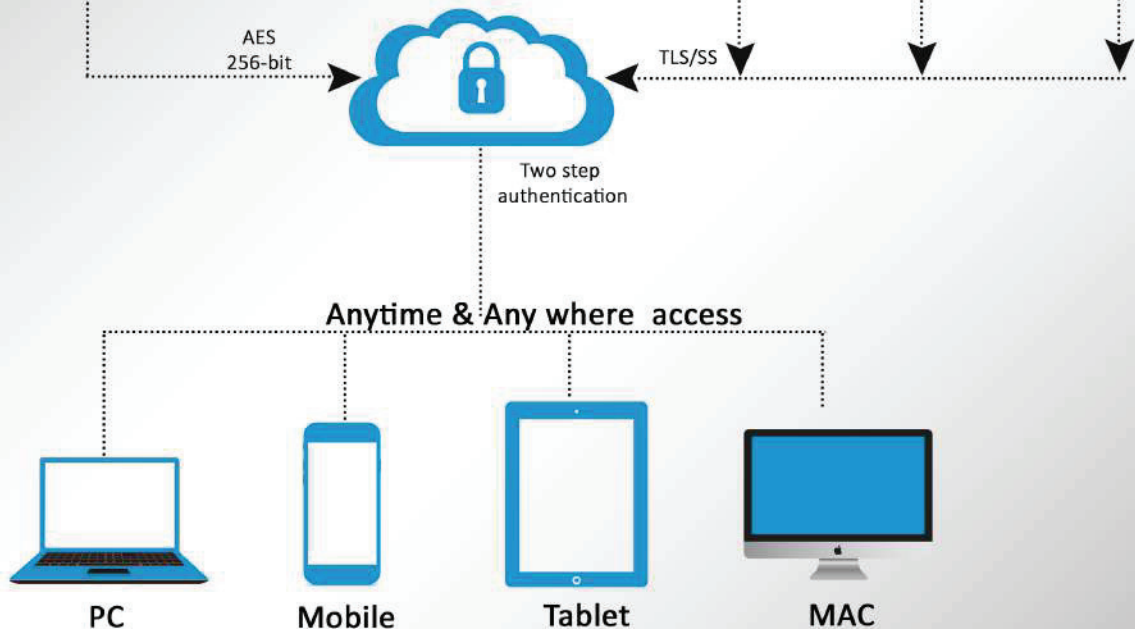
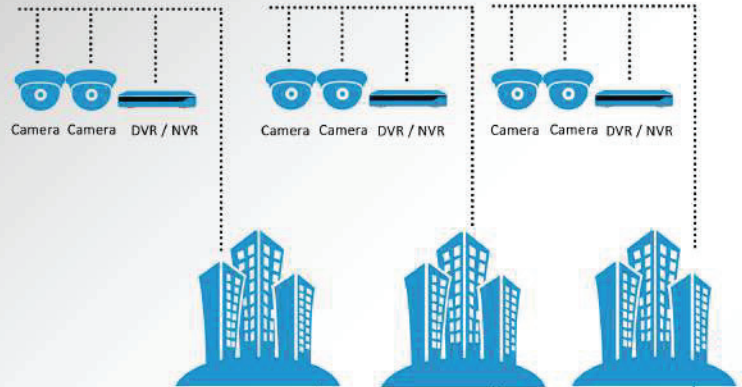
## Single Location

Connecting any number of Security Cameras & DVR/NVR



## Locations at Scale

Connecting locations of any size at scale.



## Salient Features

- Capable of monitoring single location or at scale of thousands.
- Offers DDNS for interfacing Dynamic IP devices.
- Flexible deployment options either by monitoring agent at location or form central location.
- Special On-premise edition ensures data remains with in organization for data sensitive organizations.
- Monitoring agent communicates using AES 256 encryption with TLS/SSL.
- Mobile applications (IOS & Android) and Web Dashboards ensures users are always connected from anywhere & anytime



# Smart Surveillance



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## Other Features

PLATFORM FEATURES



BRAND AGNOSTIC



STANDARD INSTALLER



SOFTWARE AS A SERVICE



SECURE & PRIVATE



FIREWALL FRIENDLY\*



HIGH AVAILABILITY



CENTRAL CONFIGURATION MANAGEMENT



USER MANAGEMENT



MOBILE & DESKTOP ENVIRONMENT



REAL TIME NOTIFICATIONS



AI ENGINE



NAVIGATION & TRACKING



DDNS



EMAIL REPORTS



ON PREMISE EDITION\*

### 3 Ways to Subscribe:

- ▶ HPI Does it all for you
- ▶ HPI Monitors and sends service tickets to you and/or your Video Security Vendor
- ▶ Your IT Dept Manages the Health Portal on your server and dispatches service



Write or call for a free quote today! Bulk rates available.



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