

Cloud-Enabled Video Management with Health Alerts

# Health Monitoring

Ensure your recorders are working properly and make undetected system failures a thing of the past. OpenEye Web Service's real-time health monitoring functions keep you abreast of critical issues and potential problems with your video system including pending hard drive failure, changes in recording retention, network outages, and camera failure or tampering. Keep up to date on the status of your entire surveillance infrastructure with instant alerts and scheduled reports delivered on a weekly or monthly basis.



### Hard Drive Health

Receive alerts if a hard drive begins to fail so video can be backed up and the system repaired, reducing down time or eliminating it entirely.



### Systems Reporting

Schedule daily, weekly or monthly rollup reports on the health of your recorders so you can see everything is working properly at a glance.



### Storage Retention

Set and monitor alerts for minimum storage requirements on your recorders to ensure compliance with internal policy or government regulations.

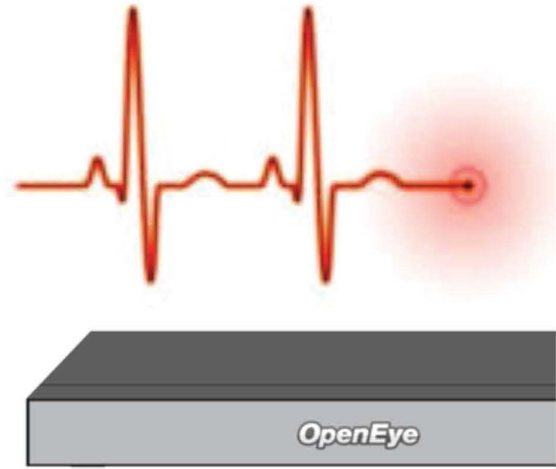


### Video Quality

View daily images of your cameras and compare to reference images to ensure video quality has not degraded or a camera has not been tampered with.

## OWS Pulse

OWS Pulse is the real-time heartbeat your recorder maintains with OWS. It keeps OWS informed that your recorder is working properly with diagnostic information such as hard drive health, recording retention, network connectivity, and camera performance. OWS Pulse allows us to provide you with real-time alerts if proactive action is required to prevent costly system downtime.



## 24/7 Protection

Companies rarely have the manpower to monitor the health and performance of their surveillance in real time. OWS solves this problem by alerting users 24/7 whenever a critical issue or potential problem is detected. OWS will save you time and money while helping you make the transition from reactive to proactive system maintenance. Rest easy at night knowing that your system is working properly when needed to capture a critical video event.



### Health Monitoring

Monitor a wide range of health events from your recorder and receive alerts if an issue occurs.



### Sensor Events

Share online video clips with coworkers or law enforcement. Add notes for user review and control whether others can share or download the clip.



### Alarm Events

Reduce the burden on IT and Operations by simplifying the process of managing large numbers of users or recorders with group based management.



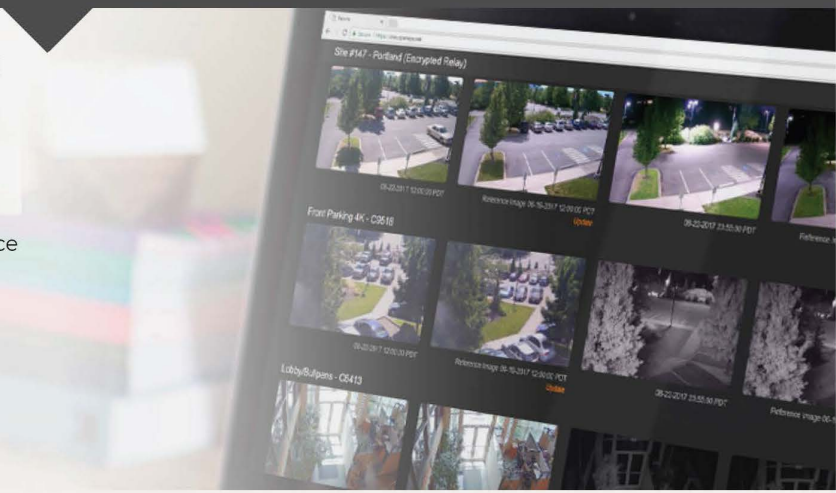
### Analytics

Log in to any remote client using only your email address and password to automatically load all your recorders and display settings.

## Day/Night Image Reports

Verify critical cameras are functioning properly

Environmental changes can impact the quality and performance of your video system over time. Factors such as changes in lighting conditions, reorganization of retail displays, and dust accumulation on exterior cameras can result in the failure to capture critical video events with clarity. OWS day/night image reports make it easy to identify problems with video quality, so proactive action may be taken.



## 4 Types of Health Alerts

- > Recorder Not Checking in
- > Abnormal Restart
- > Camera Connection Lost
- > Hard Drive Error