HPI SECURITY since 1979

68%

of police dispatches are due to customers not answering when the monitoring center calls.

STOP False Alarms!

Take control:

– Cancel alarms
– Dispatch authorities
– Call for service

The "CHAT" button is for Texting with your call list members.

rapidSMS is a notification service that messages you *instantly* of an alarm, via a text message, allowing you to make critical decisions in real time *and* take action quickly.

A link in the rapidSMS message takes you to an interactive window allowing you to respond to the alarm.

App-free solution

(no downloading necessary)

Note: If you do nothing, and no one responds, the next step is for the Dispatcher to call the list as before. This is just an intermediate step.

When you get on board...

You will receive a "welcome to rapidSMS" text message similar to what is shown here.

Tap the link and try the experience first hand.
https://alert.msahub.com/demo/main/9261

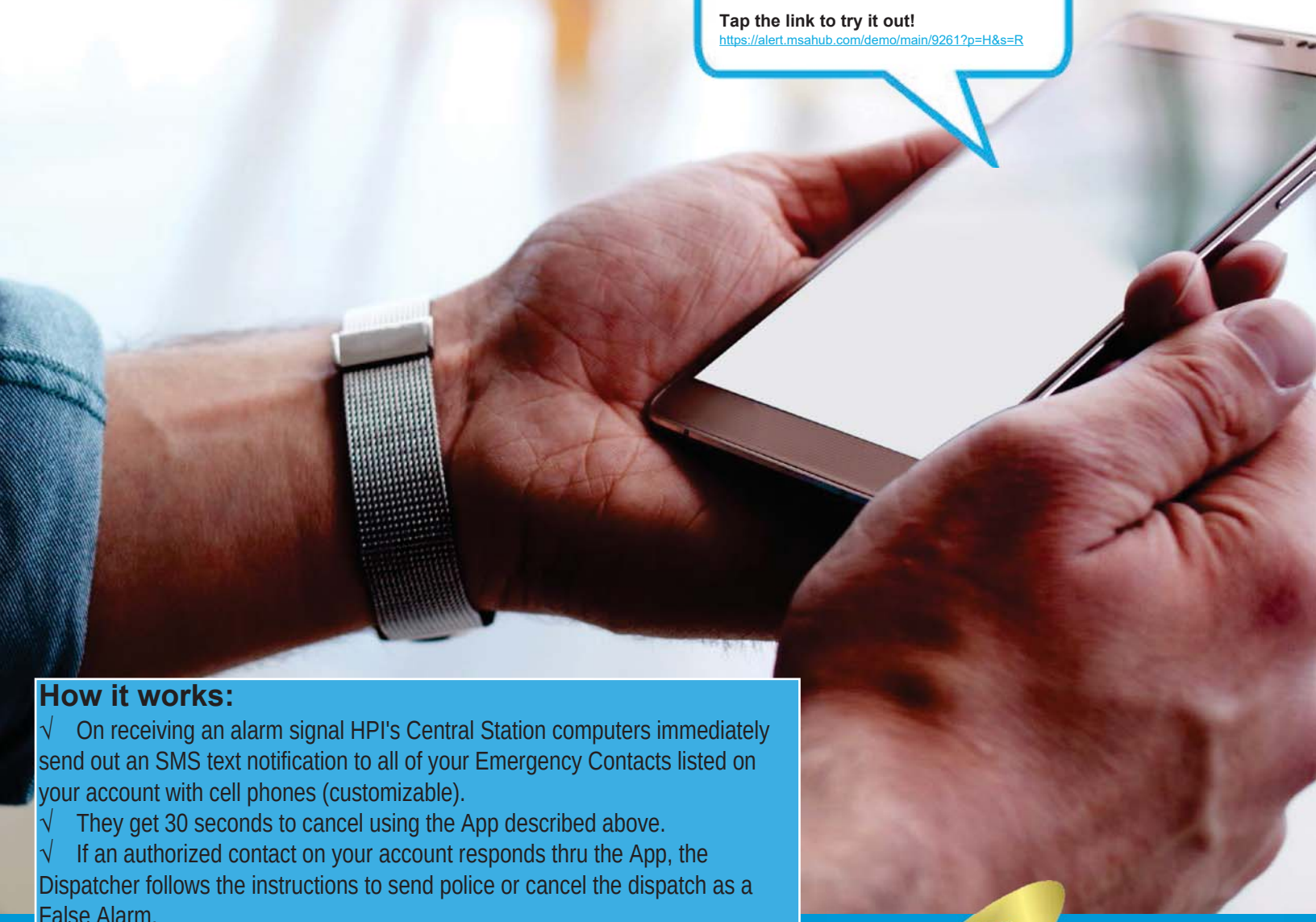
HPI Security has updated the alarm system for **Jim Smith,** with text message notification upon activation of an alarm.

When an alarm triggers, an interactive hyper-link like the one below will be contained in the message to enable you to take further action.

Save 866-726-2742 in your phone as **HPI Security.**

Reply 'STOP' to opt out.
Reply 'HELP' for more information.
Message and data rates may apply.

Tap the link to try it out!
https://alert.msahub.com/demo/main/9261?p=H&s=R



How it works:

√ On receiving an alarm signal HPI's Central Station computers immediately send out an SMS text notification to all of your Emergency Contacts listed on your account with cell phones (customizable).

√ They get 30 seconds to cancel using the App described above.

√ If an authorized contact on your account responds thru the App, the Dispatcher follows the instructions to send police or cancel the dispatch as a False Alarm.

√ If no one responds to the SMS text message the dispatcher calls the premises phone(s) then the Emergency Contact list, or as you have instructed us, before then dispatching the police to investigate.

√ With computer aided dispatch this whole process can be completed in 60 seconds depending on the contacts on your list.

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An authorized dealer